

Sprungli USA Aged 8 yrs

First and Last Name: Sandra McGregor

Country: USA

**YOUR DOG'S NAME AND AGE:** Sprungli / 8 yrs

**YOUR LABRADOODLE'S HEALTH:** My dog has excellent health

**CONDITION OF PUPPY ON ARRIVAL:** Puppy arrived in fair condition

**DOES YOUR LABRADOODLE SHED?:** My dog does not shed

**DOES YOUR DOG TRIGGER ALLERGIES?:** My dog does not trigger allergies

**RATE YOUR DOG'S INTELLIGENCE:** My dog is highly intelligent

**HOW INTUITIVE IS YOUR DOG?:** My dog is very intuitive

**WHAT DO YOU LOVE MOST ABOUT YOUR DOG?**

I love my dog's loving nature

I love my dog's intuition

I love my dog's non shedding coat

I love my dog's great health

**RATE RUTLAND MANOR'S CUSTOMER SERVICE:** Quite Caring customer service

**ARE YOU LIKELY TO REFER ANYONE TO RUTLAND MANOR?:**

I would refer people to Rutland Manor

**ADDITIONAL COMMENTS ( POSTIVE OR NEGATIVE ):** Sprungli arrived in L.A. as a puppy with a cold and worms and an ear infection, which was upsetting to me.

Sprungli has been a wonderful dog and is an integral part of our family. People love him.

### **Beverley's Response**

**From:** Beverley Manners [mailto:privatebox@rutlandmanor.com]

**Sent:** Saturday, 18 September 2010 10:58 AM

**To:** [REDACTED]

**Subject:** Thank you for the Feedback

Dear Sandra,

Thank you for the feedback, especially for your honesty with the negative comments, which are appreciated.

I will be very grateful if you will help me to clarify in my mind the issues you mentioned.

**Ear infection on arrival:** I know it is now eight years ago, but do you remember if your vet thought it could be a flare up due to the long flight, or whether there would have been an ear infection present when Sprungli left us?

**Sprungli arrived with a cold:** Dogs don't actually get 'colds' as we know them, so can you remember what the vet called it?

**Sprungli had worms on arrival:** Again, I understand that it was a long time ago, but do you remember if the worms were adult worms when the faecal sample was taken? I've included an excerpt from the RM website which explains why I am asking that question. Eight years ago we would have been using Papatol for worming (this information will be on your medical card record that came with Sprungli).

Again thank you so much for your feedback, and please give your gorgeous Chocolate Drop a big kiss from his grandma.

Warm wishes,  
Beverley

## The Canine Immune System

A Strong Immune System protects the canine from sickness and disease. You can help keep your puppy's immune system strong for life.

Think of the immune system as a pie.

Each stressor to a puppy's immune system represents a slice of that pie. Once all the slices are gone, the immune system is weakened and disease can strike. Some stresses can not be avoided and are a necessary part of a puppy's raising processes but with thought and planning, the stressors can be spaced to provide time for immune system recovery.

Some Stresses to young puppies Include -

- Worming
- Weaning
- Vaccination
- Insertion of Microchip
- Sudden Change in Diet and/or water
- Change in environment (change of home)
- Feeding cold food or drink straight out of the refrigerator



### Worms and Fleas

Worming treatment is a stress on a puppy's immune system, but is necessary. We worm our puppies first at two weeks of age and then each two weeks until leaving. If the due worming date coincides too closely with the departure to a new home, then that worming treatment is avoided so as to not overtax the immune system with too many stressors at the one time and in case there is diarrhea after the worming.

The lifecycle of the worm is 21 days. So within a few days of treating for worms, more eggs have hatched out and baby worms are already maturing rapidly inside the puppy.

**The most common worm in very young puppies is ascarids or round worms. If your vet finds young worms in your new puppy, don't be alarmed because this is to be expected, especially if travel time has co-incided with a scheduled worming treatment.**

**Speak with your vet about the frequency of worm treatments in your area and which worm species are prevalent. As the puppy matures, worming will be needed less frequently.**

<http://www.rutlandmanor.com/pages/australian-labradoodle-founder-rutland-manor/diet-exercise-grooming-training/vaccination-worming-immune-system.php>