DISAPPOINTED Ginger Clem and Harvey born 19 March 2004

You've just received a new submission to your <u>Survey</u>.

Submitted Information:

Name Mary Nyberg

Address Eden Prairie, MN United States 55347-2167

Today's Date - DAY 15

Today's Date - MONTH March Today's Date - YEAR 2011

May we publish this form's results? Please select YES

How Many Rutland Manor Dogs Do You Have? Please select I have one Rutland Manor Dog

Your Dog's Pet Name - One dog per form please Ginger

Your Dog's Age born March 2004

Your Dog's Parents don't remember

Condition on arrival. Select one My puppy arrived in excellent condition

How have your expectations been met? Select one Disappointed

Does your dog affect people's allergies? Select One

My dog does not trigger allergies

Shedding. Select One My dog does not shed

HEALTH. Select One My dog is very healthy

INTUITION. Select One My dog shows very little intuition

INTELLIGENCE and TRAINABILITY. Select One

My dog is quite intelligent

How Would You Rate Rutland Manor's Customer Service?

Very caring before and after

Would You be Likely to Recommend Rutland Manor?

Yes, I would definitely recommend Rutland Manor

ADDITIONAL COMMENTS EITHER POSITIVE OR NEGATIVE AND THANK YOU FOR COMPLETING THIS FORM!

My disappointment was not in the puppy I picked up at the airport,

but with the fact that I could tell that she was going to be a standard size when I had requested a medium size.

Ginger is a beautiful carmel color with a very sweet disposition.

Mary