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To Whom It May Concern:

Four years ago, my wife and I purchased a Labradoodle from Beverley Rutland-Manners of Rutland Manor. This decision was made only after thorough research and deliberation following "on-line" and face to face chats with her customers, correspondence with Beverley and meeting with her personally at a gathering of Labradoodle owners in New England. Our choice of a Labradoodle was based upon several factors. We wanted a smart, friendly, hypoallergenic playful dog with a calm demeanor that would not place significant demands on 2 middle-aged adults with busy professional lives and a college-bound child with chronic health issues who continues to require our attention. I also wanted a dog that was not so common as to be seen on every street corner. The Labradoodle seemed to fit our needs and desires.

After learning about the breed and the breeders, our obvious choice was to work with Beverley at Rutland Manor. She came to us highly recommended by her clients. She has cultivated a devout following that is well deserved. She has bred the Labradoodle for more than 20 years, always working to improve the quality of the dog by weeding out weak traits and strengthening positive ones. Her dogs have been bred to serve as therapy dogs. Unlike many newer breeders of the Labradoodle who are profiting on the breed's enormous rise in popularity, and have no regard for producing quality stock, Beverley's goal has always been to improve the breed standard. Rutland Manor dogs are readily identifiable by their features and disposition because Beverly employs a scientific methodology to produce quality dogs. She approaches each mating decision with thoughtful research, planning and care. Just as important is her approach to dog placement with their future owners. We were rigorously interviewed by Beverley before she would consent to placing one of her puppies with us for adoption to be certain of our suitability to properly care for this addition to our family. Beverley does not mass-market her dogs. Each decision is made on a case by case basis to ensure that her dogs remain in a healthy and safe environment.

Rutland Manor is a top-notch facility and reflects the care and dedication of its founder. Beverley is the consummate professional, a leader in her field. She and her staff are a pleasure to work with. They make the adoption process simple. It is well-planned, concerns are addressed in advance, logistics are carefully managed, thereby making the experience extremely satisfying. Many other businesses could learn a lot by the customer service provided by Rutland Manor. Its integrity and business acumen are beyond reproach. I wholeheartedly endorse its continued its continued success and vitality.

Very truly yours,

Jeffrey A. Nirenstein
JAN:dac

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